

## QUALITY POLICY

The activity of "Indumatic" Ltd. is associated with the development and implementation of systems and solutions for the industrial automation. In the conditions of intense competition and continuous increasing of the requirements for products quality improvement, the company's management defines the following

### QUALITY POLICY:

**By strict implementation of all applicable processes to achieve full satisfaction of the requirements and expectations of the customers of "Indumatic" Ltd.**

The company pays permanent care and attention in the evaluation and selection of capable, experienced, well developing and meeting the criteria suppliers, able to satisfy customer's requirements and regulations as well as good technical practice.

The company systematic provides training for staff qualification and his motivation for quality work and internal adjustment to continuous and measurable improvement in everyday work.

The company maintain proper documentation for implementation of processes and activities.

The company provide the necessary assistance to their clients for complete exchange of information and novelties on its specific activity.

To achieve the stated quality policy, "Indumatic" Ltd. has the following main objectives as:

- effective and efficient use of the available materials, human and financial resources according to the needs of stakeholders;
- application of appropriate criteria in the evaluation and selection of suppliers and subcontractors in order to continuously meet customer requirements;
- strict compliance of the delivery times of the products and services;
- improvement of the product supply and service conditions and increasing of the customer base served by the company;
- continuous improvement of the System of Quality Management in order to improve its efficiency and to achieve continuous compliance with changing customer requirements and regulations.

To achieve the policy and quality objectives, management sets itself as a strategic task to maintain the System of Quality Management in accordance with БДС EN ISO 9001:2008.

AS GENERAL MANAGER OF THE COMPANY

I DECLARE

my personal commitment and responsibility for publication, highlighting, application and development of the quality policy and to provide the necessary human, material and financial resources to fulfill the quality objectives and continual improvement of the System of Quality Management.

01.10.2012.

GENERAL MANAGER:



M.Eng. Kristyov Hristov